



**Bridges to Success**  
**Analysts and Desktop Support Technicians**



***A bridge* is a structure built to span physical obstacles such as a body of water, valley, or road, for the purpose of providing passage over the obstacle. --Wikipedia**



***As well as....***

**An invisible *(but definitely there)* path of trust, determination, professionalism, and understanding between two entities...department to department, person to person, company to customer.**

**--Sophie Klossner**

# Building Bridges



- **Promoting practices that create strong & closely coordinated partnerships**
- **Increase understanding between IT and all other departments**
- **Improve relationships**
- **Bridging the gap...**



# Excellence Builds Bridges



## **Play to your strengths**

*You wouldn't be here if you weren't doing this already!*

## **Professional growth**

*Learn something new everyday, share your knowledge,  
give of yourself...*

## **Believe in yourself**

*Others believe in you!*

# Bridging the Gap...



- **By your tone of voice**
- **By your attitude**



- **By your response time**
- **By your work ethic**

- **By your professionalism**
- **By your belief in your team, what they do and what they stand for!**

# Bridging the Gap...



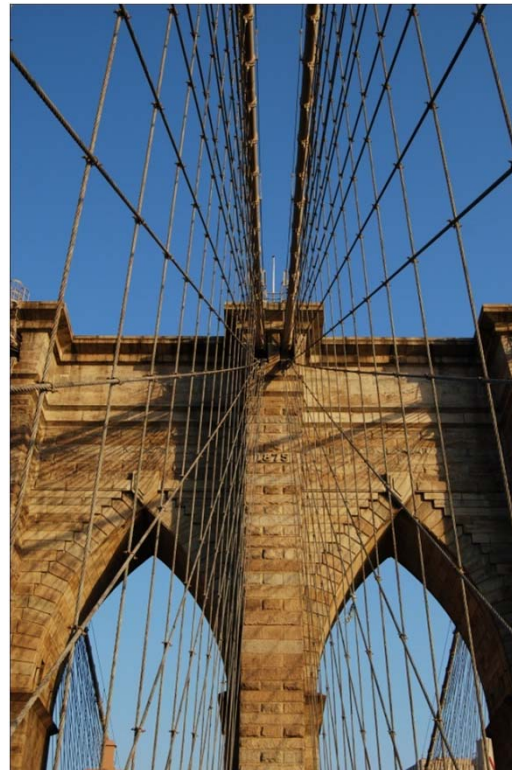
**Everything in life has strengths and weaknesses and both points of view always deserve respect and the time it takes to build a bridge of understanding in between.**

# Building IT Bridges



**You are all “engineering geniuses” ...**

**Each time you “reach across the aisle” to other departments you are adding a cable to your bridge**



# Building IT Bridges



**One wire at a time**

**Twined together**

**Making stronger the weaker wires**

**Building a true “cable of understanding”**

**Building a relationship**

**Building a bridge**



# From HDI to You...



**Congratulations!**

**Well Done!**

**Salute!**

**Keep on keeping on!**